

## Important Safety Warning

**Product Recall - 2-in-1 Music Playmat  
Item number 304287**

Hamleys wish to inform consumers of a potential safety issue with our 2 in 1 Music Playmat product. The product item number is 304287, visible on the price tag or below the barcode on the box. The products were sold in Hamleys stores from August 2017 to September 2018.

The rubber tips on the drumsticks can come off, producing small parts which are not safe for a child under 3 years of age.

There are no reports of anyone being harmed by the product. However, we would advise any customers with an affected product to stop using it immediately and discard the rubber tips from the drumsticks. The drumsticks can then be used again as their function is not affected. If there are no rubber tips on the drumsticks then your product will have been sold after this issue was identified, and already made safe.

If you are dissatisfied with this solution, please bring the toy back to one of our stores and we will happily provide a full refund.

**Our customers' safety is of the utmost importance to us. We apologise that it has been necessary to recall this product, and for the inconvenience caused.**

**We are asking anyone who has purchased an affected product to please remove and discard the rubber tips from the drumsticks, or return the toy to their local Hamleys store for a full refund.**

If you have any questions or concerns, please call our consumer helpline on:

**0371 704 1977 UK (Int +44)**

or online at <http://www.hamleys.com/contact-us.irs>

