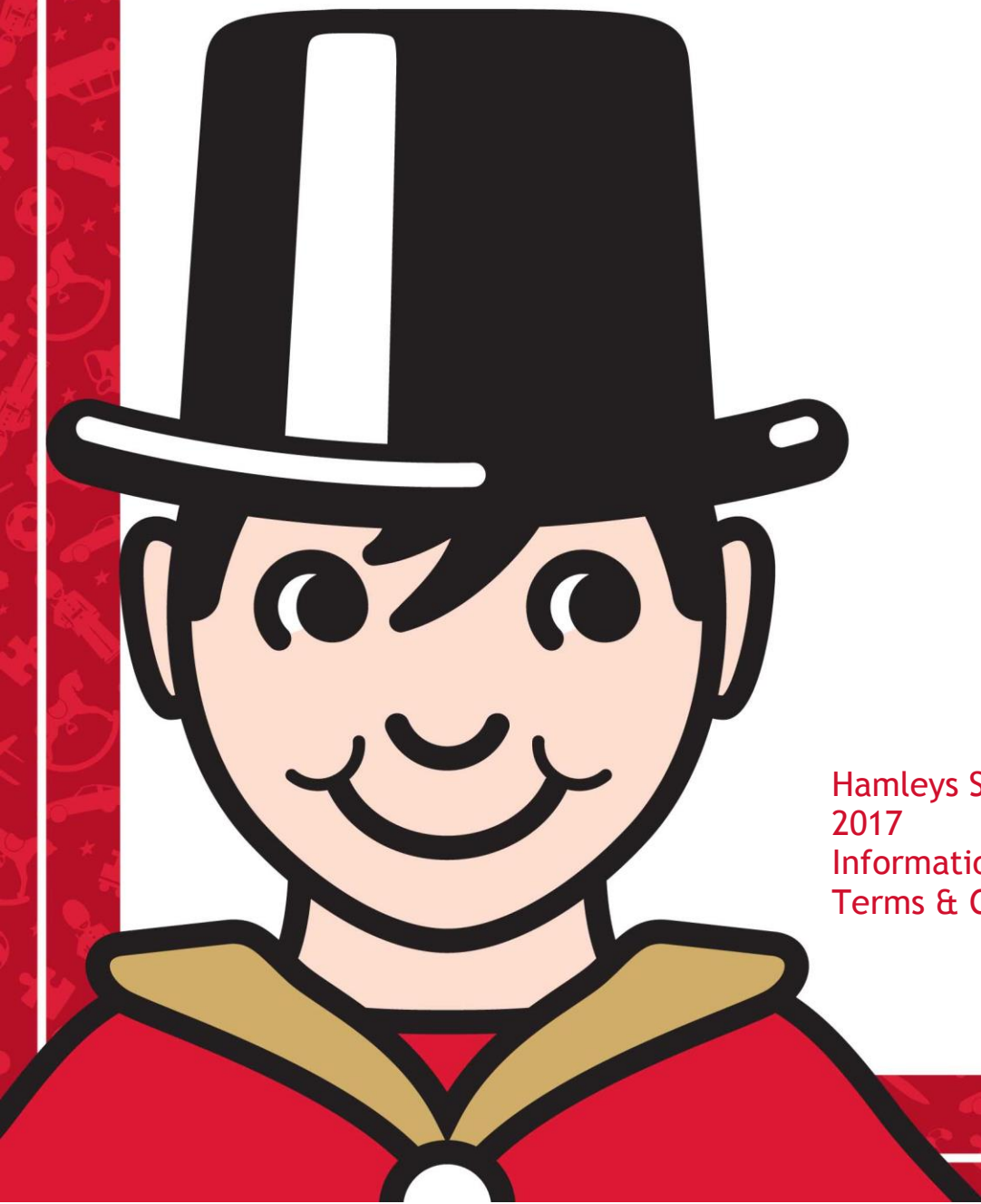




The Finest Toy Shop in the World



Hamleys Superhero Party
2017
Information Pack
Terms & Conditions



Hamleys Superhero Party!

Every Monday, Tuesday & Thursday from 24th July to 31st August 2017.

Hamleys Manchester!

Join in the fun filled Hamleys Superhero Party this year at The Finest Toy Shop in the World!

The Hamleys Superheroes will take you on an adventure through the store to the Superhero Party Room where you will take part in variety of activities from arts & crafts to fun filled games...

You can also take a selfie with Super Hamley Bear and his Superhero friends!

Before you leave each child will receive yummy sweet treats from our Scrupalicious Pick N' Mix as well as an exclusive Superhero gift.

You can Party with the Hamleys Superheroes this Summer on selected dates between 28th July to 31st August 2017 at the following times.

Mondays & Tuesdays:

- 11-11.45am
- 1-1.45pm
- 2.15-3pm

Thursdays:

- 1-1.45pm
- 2.15-3pm

Tickets are £12 each and must be pre-booked at www.hamleys.com/supersummer



**Dates**

Between 28th July to 31st August 2017.

Available

Every Monday, Tuesday & Thursday from 28th July to 31st August 2017.

Time:

Hamleys Superhero Party on Mondays & Tuesdays - 11-11.45am, 1-1.45pm & 2.15-3pm.

Hamleys Superhero Party on Thursdays - 1-1.45pm & 2.15-3pm.

How do I book?

Online at www.hamleys.com/supersummer

When can I book?

From Tuesday 13th June 2017. Bookings must be made in advance.

Cost

£12 per child.

What age is it for?

3-8 years.

How many children are allowed per booking?

A maximum of 16 children per booking.

Are parents/guardian's allowed to watch?

Yes, but due to health and safety/space restrictions we only allow one supervising adult per child in the room at one time. We do however encourage parent/guardian swap during the session.

What does this include?

Meet and greet with Super Hamley Bear & his Superhero friends

Photo opportunity with Superhero props

Superhero activities

Sweet treats from Hamleys Scrumpalicious pick n' mix area.

An exclusive gift

*Activities subject to change.

FAQ for party

What happens if my child has allergies? If you have allergies please make a note on your booking form.





Terms & Conditions

INTRO

Please read our Terms and Conditions before booking your ticket(s). By booking ticket(s) to the Hamleys Superhero Party you & your child(s) are agreeing to comply with our Terms and Conditions.

All children must be accompanied by an adult and must remain under that adult's supervision at all times.* The welfare and safety of all children therefore remain the full responsibility of the parent/guardian attending and not of Hamleys staff.

*Children attending together in the same group can be supervised by one adult. In these circumstances there must be one adult per four children.

TICKETS

Hamleys Superhero Party is tailored for children aged 3-8 yrs.

Bookings must be made by someone over 18.

Every child must be accompanied by an adult.

Please note children who are not booked to attend a Superhero Party will not be granted entry to the room.

There are a maximum number of 16 children per booking.

YOUR BOOKING

Once you have completed your booking you will receive a confirmation email, including your booking reference number. You must present a copy of this confirmation on the day you permit your entry into the Hamleys Superhero Party.

PRICE

£12 per child.

ENTRY TO THE HAMLEYS SUPERHERO PARTY

*Children attending the Hamleys Superhero Party will be greeted by a member of the Hamleys experience team at the entrance to the store.

Late entry will result in your child(s) missing out on some of the activities. We reserve the right to ask guests to leave if we believe their behaviour is adversely affecting the pleasure of our other guests.

SPECIAL REQUIREMENTS

It is the parent's responsibility to inform us at the time of booking of any dietary requirements or disabilities. We will go to great measures to cater for these requirements.

PHOTOGRAPHY

You are welcome to bring your own camera to take photos of your special memories. Please note that any photos can only be for personal not commercial use.

The official Hamleys photographer/ videographer may attend the event, if you wish your child not to be photographed/ filmed please inform a member of the Hamleys experience team.

RUNNING ORDER

We reserve the right to change the order of events on any Hamleys Superhero Party visits.

Whilst we will always provide a fun range of creative and imaginative activities for children, we reserve the right to vary the range of activities, according to unforeseen circumstances.

Dietary requirements must be made in advance.

The Hamleys Superhero Party is a group experience with up to 16 children.





CANCELLATION

Due to unforeseen circumstances, we reserve the right to postpone or cancel a visit to the Hamleys Superhero Party. In the unlikely event of a postponing or cancelling we will not be liable for any travel costs or other loss incurred.

COMPLAINTS

If you have a complaint please inform a member of staff on the day who will try their utmost to resolve the matter at the time. If you are still unhappy please email us at mevents@hamleys.co.uk. Please contact us within a week of your visit. We regret that we cannot deal with complaints outside of this timeframe and we can only deal with complaints that are put in writing.

LIABILITY

We will not be liable for any injuries, loss of personal possessions, other losses or damage of any kind. This is due to the fact that all children are under the supervision of parents/guardians throughout the visit.

We will not be liable or responsible for cancellation due to an event outside our control e.g. severe weather conditions, fire, flood, terrorist attack, and unexpected black out, electricity failure. If this happens, we will attempt to provide an alternative visiting time for you but this cannot be guaranteed.

