

Product Recall Notice

Luvley Colour Changing Lamp

Item number 265181 and 265199



Hamleys wish to inform consumers that we are recalling the Luvley Colour Changing Lamp due to a potential safety issue. The product item numbers are 265181 and 265199, visible on the price tag or above the barcode on the box. The products were sold in Hamleys stores from September to November 2017.

The incorrect LED lights have been fitted giving the potential to harm eyesight if used for extended periods of time. There is also a design fault which could cause the batteries to overheat in the wrong circumstances.

There are no reports of anyone being harmed by the product. However, for precautionary purposes, we have removed this item from sale and are recalling any which have been sold. Our customers' safety is of the utmost importance to us.

We are asking anyone who has purchased this product to please stop using it immediately, and return it to their local Hamleys store for a full refund.

If you have any questions or concerns please call our consumer helpline on:

0371 704 1977 UK (Int +44)